



# Missouri Division of Developmental Disabilities (DD)



The **Missouri Division of Developmental Disabilities (DD)** was established to support the unique needs of individuals, family members, and caregivers who experience a developmental disability. This support focuses on empowering individuals with disabilities to have quality opportunities and choices to be fully included in the community.

## How can someone access DD services?

Missouri Developmental Disability services are accessed through the **Regional Office** or **County Board** in which the person who experiences disability lives.

## What does the Regional Office/County Board do?

- Conduct an interview and assessment to determine eligibility for DD services
- Once eligibility is determined, a referral to a Support Coordinator or Information Specialist will be made.
- Support Coordinators/Information Specialists will assist individuals and their families access local, regional, and State resources to meet needs related to their disability.

## Who do I contact?

- To find your local Regional Office in Missouri, visit <https://dmh.mo.gov/dev-disabilities> or call toll-free at **1-800-207-9329**
- For a Step-by-Step Guide on navigating the DD System, visit <https://dmh.mo.gov/media/pdf/navigating-system>

## What are the differences between a Support Coordinator and an Information Specialist?

### Support Coordinators:

- Provide **Targeted Case Management (TCM)** and work with individuals, families, and other professional team members to develop and implement an **Individualized Service Plan (ISP)**
- Connect individuals and families with resources and services in the community that help meet identified needs.
- Once services are in place, assist with ongoing monitoring of the effectiveness of the supports.

### Information Specialists:

- Assist with Medicaid enrollment
- Offer information on specific disability-related topics.



For more information, visit the Missouri Department of Mental Health website

