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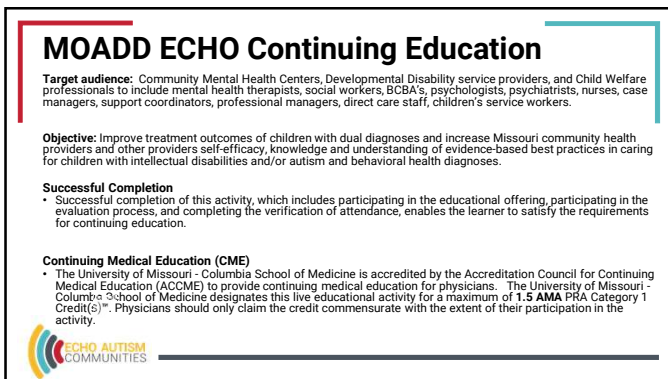
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## MOADD ECHO Disclosures

**Relevant Financial Relationship Disclosures**

Current ACCME (Accreditation Council for Continuing Medical Education) rules state that participants in CE activities should be made aware of any relevant affiliation or financial interest in the previous 24 months that may affect the planning of an educational activity or a speaker's presentation(s). Each planning committee member and speaker has been requested to complete a financial relationship reporting form for the **Missouri Alliance for Dual Diagnosis ECHO (Extension for Community Healthcare Outcomes Series)**.

**Speaker Disclosures:**

- Kristin Sohl, MD receives research support from Cognoa Behavior Health and is a medical science collaborator for Quadrant Biosciences. **All relevant financial relationships for the presenter have been mitigated.**
- **No other speaker or planning committee member has a relevant financial interest**



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## The 988 Suicide & Crisis Lifeline

- Three-digit number for any individual experiencing a mental health, suicide, or substance use crisis or any other emotional distress.
- Rapid access to a crisis care specialist 24/7 via call, text, and chat, and now VideoPhone.
- Available nationally, but up to each state to implement and support.



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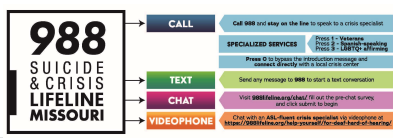

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## The Purpose of 988

- Connect individuals in crisis to immediate support
- Broaden access to care for any type of behavioral health crisis
- Serve as the front door for our crisis system

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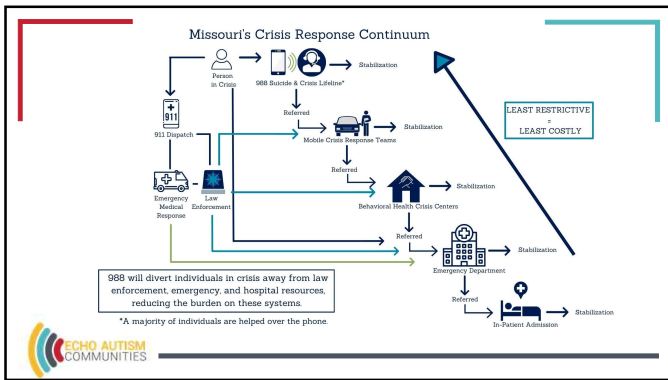
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### Missouri's 988 Model

- Seven 988 centers (calls, texts, chats, follow-up)
  - 6 call centers
  - 1 text and chat center
- 24/7 and statewide coverage
- Backup system

ECHO AUTISM COMMUNITIES

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### Missouri's 988 Data

Calls Answered in Missouri		In-State Call Answer Rate		Call Average Speed to Answer	
Month	Number of Calls	Month	%	Month	Seconds
February 2023	3,678	February 2023	91%	February 2023	:23
March 2023	4,209	March 2023	91%	March 2023	:22
April 2023	4,296	April 2023	93%	April 2023	:17
May 2023	4,637	May 2023	94%	May 2023	:16
June 2023	4,189	June 2023	94%	June 2023	:15
July 2023	4,771	July 2023	95%	July 2023	:15
August 2023	4,688	August 2023	93%	August 2023	:14
September 2023	5,059	September 2023	93%	September 2023	:14
October 2023	4,972	October 2023	94%	October 2023	:14
November 2023	5,207	November 2023	94%	November 2023	:15
December 2023	5,481	December 2023	93%	December 2023	:17
January 2024	5,243	January 2024	94%	January 2024	:17
February 2024	5,872	February 2024	93%	February 2024	:15



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- ### Mobile Crisis Response
- Crisis response teams dispatched to wherever a person in crisis is located (a person's school, workplace, home, or other community location)
  - Respond without law enforcement accompaniment when possible in order to support justice system diversion
  - Resolve crises and provide care in the least restrictive setting possible
  - Currently available statewide, but working with providers to enhance services throughout communities
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- ### Behavioral Health Crisis Centers
- A trauma-informed setting as an alternative to jails or the emergency room for individuals experiencing a behavioral health crisis
  - Offer linkages to community resources and treatment
  - Law enforcement drop-offs for bringing in individuals experiencing a behavioral health crisis
  - Goal to divert individuals from unnecessary jail, prison, or ER/ED visits
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## Behavioral Health Crisis Centers

BHCC 2023 IMPACTS:


- BHCCS IN MISSOURI SERVED 36,954 REFERRALS.
- BHCCS PRODUCED SAVINGS OF 67 MILLION IN HOSPITAL DIVERSION, JAIL DIVERSION, AND LAW ENFORCEMENT TIME THAT WOULD HAVE BEEN SPENT WAITING IN THE EMERGENCY ROOMS.
- AVERAGE LAW ENFORCEMENT TIME SPENT ON A REFERRAL - **SIX MINUTES.**

**OPERATIONAL BEHAVIORAL HEALTH CRISIS CENTERS**

<ul style="list-style-type: none"> <li>Kansas City Assessment and Triage Center Behavioral Crisis Center</li> <li>Springfield (Columbia/Independence)</li> <li>Dunklin Behavioral Support Center (St. Louis)</li> <li>Crisis Access Point</li> <li>Warrensburg Jefferson City/Boyle (Warrensburg)</li> <li>HTAH Crisis Stabilization Unit (Harrisburg)</li> <li>PH Behavioral Health Crisis Center (St. Charles)</li> <li>Behavioral Health Crisis Center (Cape Girardeau)</li> </ul>	<ul style="list-style-type: none"> <li>Osarks Healthcare Behavioral Health Crisis Stabilization Center (Overland)</li> <li>Osark Center UBS (Joplin)   Serves 16 years+</li> <li>SM Health Behavioral Health Urgent Care (St. Louis)   Serves five years+</li> <li>Behavioral Health Crisis Center (Poplar Bluff)   Serves 10 years+</li> <li>PHC Behavioral Health Urgent Care (St. Joseph)   Serves five years+</li> <li>Behavioral Health Urgent Care Clinic (Raytown)   Serves five years+</li> </ul>
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**PLANNED EXPANSION LOCATIONS**

<ul style="list-style-type: none"> <li>Pettis County - Sedalia</li> <li>Grundy County - Trenton</li> </ul>	<ul style="list-style-type: none"> <li>Franklin County - Union</li> <li>Jefferson County - Festus</li> </ul>	<ul style="list-style-type: none"> <li>St. Charles County - St. Peters</li> <li>St. Louis City</li> </ul>
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## Missouri 988 Promotion

Recent national data shows that many individuals still do not know about the 988 Suicide & Crisis Lifeline

DMH has launched a statewide 988 campaign to:

- Increase awareness of 988
- Decrease stigma of mental health, suicide, and substance use crisis
- Encourage help-seeking among Missourians
- Reach high-risk populations and connect to services



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## Missouri 988 Promotion







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### Spread Awareness of 988

- Visit [missouri988.org](http://missouri988.org) for more information
  - Educational toolkits and videos
  - Social sharables – digital graphics and videos
  - Physical materials available on storefront: [Storefront \(missouri988storefront.com\)](http://Storefront(missouri988storefront.com))
    - Stickers, posters, pens, wallet cards, etc.

PLEASE NOTE: you must create an account before adding items to cart and all shipping charges will be removed upon checkout.

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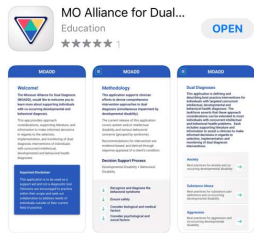

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### Download our MOADD App today!

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